

Register your complaint at Parim Finserv

Step: 1. Send Email:

Send the email from your registered email ID to parimfinserv@gmail.com and compliance@parimfinserv.com with your client ID, UCC code, or trading code. Clearly state the complaint topic. Provide a detailed explanation of the complaint including all relevant information. Specify any loss of amount incurred due to the issue. If applicable, mention the claim amount sought.

Step: 2. Account Verification and Ticket Generation:

Upon receiving your email, Parim Finserv will verify your account details. After verification, ticket number will be generated for your complaint.

Step: 3. Investigation by Compliance Team:

The compliance team at Parim Finserv will initiate an investigation into the matter based on the details provided in your complaint. They will analyse the situation and gather any necessary evidence

Step: 4. Resolution:

After completing the investigation, you will receive a resolution to your registered email ID. If the resolution is satisfactory, Parim Finserv will close the ticket.

Step: 5. Dissatisfaction and Further Steps:

If you are not satisfied with the resolution, you can reopen your complaint by send an email specifying your concerns and reasons for dissatisfaction with the provided resolution.

Note: If you remain unsatisfied with the resolution even after reopening the complaint, you can escalate the matter by contacting the relevant authorities such as the Stock Exchange or the Securities and Exchange Board of India (SEBI). Following these steps will help ensure that your complaint is registered, investigated, and resolved effectively by Parim Finserv's team.